# Veronica Xu

# UI/UX designer

0424221715 📞

veronicazxu@gmail.com 🗹 www.veronicaxu.com

UI/UX designer with 3+ years of digital design experience. Skilled in ideation, wireframes, prototypes, user research and interaction design. University Medal recipient for design at UNSW. Driven by User-Centered Design. Striving to create beautiful and functional designs that improve our ways of living.



## EDUCATION

#### University of Canberra | 2021

Graduate Certificate in Government Informatics

# University of New South Wales (UNSW) | 2020

Bachelor of Design (Honours) Interactive & Graphic Design

# University of New South Wales (UNSW) | 2020

Bachelor of Media (PR & Advertising)

# Cornell University | 2018

Bachelor of Design and Environmental Analysis

## DESIGN AWARDS

University Medal for Design UNSW 2020

UNSW Art & Design Dean's List 2018 - 2020

A&D Annual 18 logo design competition - 2nd place

Art Gallery of NSW Exhibitor ARTEXPRESS 2016

## SKILLS

Accessibility WCAG 2.1
AllY guidelines • Storybarding

Ideation • Wireframes
Product Design • Prototyping
Interface Design • Design
system • Component library

Design Patterns • UX Research

Usability testing • HTML • CSS
Agile • DevOps • User flows

Service Design • Organisation

Heuristic Evaluations
Graphic design • Illustration

#### WORK HISTORY

#### **UI Designer**

## Department of Industry, Science and Resources | Sept 2022 - Present

- Lead UI/UX designer for the business.gov.au Grants Portal redesign. Responsible for heuristic evaluations, high-fidelity interactive prototyping, user flows and accessibility reviews.
- Lead UX designer for Questacon Digital Discovery. Facilitated 24 user research sessions, including interviews, ideation workshops and co-design (journey mapping) workshops.

#### UI/UX Designer Department of Education, Skills and Employment | Jan 21 - Sept 2022

- Redesigned the user interface of the Career Profile, Account and Apply for a Job flow for jobactive.gov.au to simplify the job search experience for millions of job seekers and employers.
- Built a reusable design system and pattern library from scratch, complying with WCAG 2.0 accessibility guidelines.
- Lead visual artefact designer for service blueprints, personas and archetypes for the Departmental 2nd pass business case.
- Facilitated 16 task-based usability testing sessions with 8 employers and 8 job seekers.

#### Junior Digital Designer Chas Clarkson | Feb 2019 - Dec 2019

- Conceptualised interactive experiences into 3D digital artworks for multi-million dollar projects across Sydney and regional NSW, including City of Newcastle Christmas 2019.
- Supported delivery of large-scale events and exhibitions through client presentations, production specification documents, concept design and design prototyping.

## Design Consultant Matt Blatt | May 2019 - May 2020

- Collaborated with client base to co-design accessible and attractive commercial and residential interiors.
- Offered specialised design advice that improved showroom sales and visual merchandising strategy.

## Graphic Designer Antler | Oct 2019 - Nov 2019 (contract)

• Created print-ready graphics, flagpole banners, lightbox and information booklet for 1000-attendee Antler Demo Day event hosted at Sydney Town Hall.